

MRSS FAMILY INTAKE RECORD

01. The referral's county of residence: _____

02. MRSS provider agency: _____

03. Date of the current referral to the MRSS program: _____

04. Name of the data entry staff member OR the person to whom questions about data entry should be directed (first and last name):

05. Who made the call to the hotline/agency?

- | | |
|---|--|
| <input type="checkbox"/> Parent/Caregiver | <input type="checkbox"/> Other Mobile Crisis Provider |
| <input type="checkbox"/> Youth/Young Adult | <input type="checkbox"/> Mental Health or Substance Use Provider |
| <input type="checkbox"/> Other Family Member | <input type="checkbox"/> Child Welfare/Child Protective Services |
| <input type="checkbox"/> School Staff | <input type="checkbox"/> Wraparound/ Service Coordination |
| <input type="checkbox"/> Court Staff | <input type="checkbox"/> Intellectual Disabilities Provider |
| <input type="checkbox"/> Law Enforcement | <input type="checkbox"/> Peer Support |
| <input type="checkbox"/> EMT or Emergency Responder | <input type="checkbox"/> Unknown |
| <input type="checkbox"/> Emergency Room/Hospital | <input type="checkbox"/> Other, please specify _____ |

06. Did the referral come from via your county's mental health crisis hotline?

- Yes No Other, please specify _____

07. Has this youth/young adult been served (face to face contact) by your MRSS program within the past 12 months and currently no open case with MRSS?

- Yes No

08. Please select the triage decision.

- Non-Immediate (Scheduled at client request, not within 60 minutes)
 Immediate (Response within 60 minutes)
 Emergency (911 Call w/ MRSS Follow-up – this includes individuals who were taken directly to the hospital or JDC due to safety concerns and who were subsequently referred to MRSS)

09. How long did it take for your MRSS team to make contact with the client/family? (After the referral was received, the length of time for face to face contact)

- | | |
|--|--|
| <input type="checkbox"/> 1 hour or less | <input type="checkbox"/> More than one week |
| <input type="checkbox"/> Greater than 1 hour up to one day | <input type="checkbox"/> Was not able to make contact with Client/Family |
| <input type="checkbox"/> Two to four days | <input type="checkbox"/> Family declined MRSS service |
| <input type="checkbox"/> Five days to one week | |

010. For referrals requiring **immediate** response: If response time was greater than one hour, what were the contributing factors?

Q11. Please select the resulting action implemented from the initial MRSS call or referral.

- No further action/or not able to reach the family to follow up on referral (Use if you never talked to the family about services) NO SERVICE PROVIDED – If selected, none of the following questions (Q12 and beyond) need to answered.
- Referred to MRSS but declined (Use if you spoke with the family and they did not want services) NO SERVICE PROVIDED – If selected, go to question 12.
- 72 hour or less stabilization (Crisis intervention provided but not full MRSS – you went out at least once and provided services during that visit, but the family didn't want to ongoing stabilization services)
- 72 hour or less stabilization (Crisis intervention provided but not full MRSS - Stabilization services not offered due to inadequate program capacity)
- 72 hour or less stabilization (Crisis intervention provided but not full MRSS – you went out at least once and provided services during that visit, but the family already receives intensive home based services, e.g. IHBT)
- 4 to 6 Week Stabilization (MRSS) (You provided services to stabilize the situation beyond the initial crisis response)

Q12. Answer this question only if “Referred to MRSS but declined” is selected. Once answered, none of the following questions (Q13 and beyond) need to answered.

If the client refused MRSS, what was the reason?

- No further contact made
- Too time intensive
- Not interested
- No reason was given
- Doesn't think they need help
- Other reason not listed: _____

Q13. At what location did the MRSS Team meet with the client and/or family for the initial response?

- Family Home
- Juvenile Detention Center
- School
- Juvenile Court
- Hospital ER
- Residential Treatment Center
- Mental Health/SUD Provider Agency
- No meeting occurred
- Police Department
- Other location, please specify: _____

Q14. Please enter the Consumer ID for this client _____

Q15. What date was this client first served (face to face) by your provider agency for MRSS (The current referral)? _____

Q16. What is the client's gender?

- Male
- Transgender
- Female
- Self-identified, please specify _____

Q17. Is the client/young adult Hispanic or Latino?

- Yes
- No
- Unknown

If yes, please specify which ethnic group the client/young adult belongs.

- Central American
- Dominican
- Puerto Rican
- Cuban
- Mexican
- South American
- Other Hispanic or Latino ethnic group, please specify _____

Q18. What race is the client? (select all that apply)

- African American/Black
- Middle Eastern, Arab, or North African
- Alaska Native
- Native Hawaiian/Pacific Islander
- American Indian
- White
- Asian
- Refused to Answer
- Other race not listed above _____

Q19. What is the client's date of birth? _____

Q21. Is this child in foster care/custody of Job & Family Services?

- Yes
- No
- Unknown

Q22. If the primary language spoken in the home is not English, what is the other primary language spoken by the family in the home?

- Spanish
- American Sign Language (ASL)
- Korean
- Arabic
- Chinese
- Vietnamese
- Other language not listed above, please specify _____

Q23. From the youth and/or family perspective, what led them being referred to your MRSS program? (Be specific)

Q24. With which of the following agencies/systems is the child/young adult involved? (select all that apply)

- Wraparound/Service Coordination
- Juvenile Court (Unruly/Delinquency /Diversion) /Probation
- Mental Health Agency/Clinic/Provider
- Adult (criminal) Court/Probation
- Physical Health Care Agency/ Clinic/ Provider due to chronic health issues
- Law enforcement
- Substance Abuse Agency/Clinic/Provider
- IEP/Special education
- Intellectual Disabilities Agency/Provider (Bd. Of DD eligible)
- Early Intervention (i.e. Help Me Grow, Early Headstart, Every Child Succeeds)
- Alternative Educational Setting (including online/homeschooled, day treatment, PH, etc.)
- Kinship Navigator
- Child Welfare/Child Protective Services
- None of the above
- Family Court (i.e. Domestic Rel. Ct, AND unit at Juv. Court)
- Other, please specify: _____

Q25. During the past 6 months, was the child/young adult insured through...(select all that apply)

- Medicaid
- Private health Insurance (Not Medicaid)
- CHIP
- Uninsured
- SSI
- Other form of insurance, please specify _____

Q26. What is the client's primary clinical diagnosis? (Diagnosis made by MRSS therapist that is driving or primarily contributing to the involvement of MRSS)

Q27. What is the client's secondary clinical diagnosis? (IF APPLICABLE – LEAVE BLANK IF NONE GIVEN BY MRSS THERAPIST)

Q28. What is the clients tertiary clinical diagnosis? (IF APPLICABLE – LEAVE BLANK IF NONE GIVEN BY MRSS THERAPIST)

Q29. Did the client and/or caregiver sign the Evaluation 'Consent to Contact' form?

*(ONLY ASKED IF 4-6 Week MRSS CASE)

Yes

No

If No,

Q29. If the client refused to sign the consent to contact, what was the reason?

Privacy concerns

Not interested

Time concerns

Client only received mobile crisis

No specific reason was given

Age of child (under age 5 years)

Once answered, none of the following questions (Q30 and beyond) need to answered.

Only complete Q30 through Q33 if the young adult or caregiver signed the consent to contact form:

Q30. Please enter the following information for your client and their primary caregiver. This information will only be used by OhioMHAS evaluators to contact the family or young adult about the MRSS Evaluation and schedule their interview.

Client's MRSS Provider's Name(s): _____

Client's Full Name: _____

Primary Parent/Caregiver Full Name: _____

Client and/or Caregiver Home Address: _____

Parent/Caregiver Primary Phone Number: _____

Client's Primary Phone Number (if applicable): _____

Client's E-mail Address (if applicable): _____