



OhioMHAS COVID-19 Waiver Process

Mike DeWine, Governor
Lori Criss, Director

During the COVID-19 pandemic, the Ohio Department of Mental Health and Addiction Services is considering waivers for many licensure and certification requirements found in the Ohio Administrative Code. In order to expedite the process, the Department has set up the following process for all certified providers, residential facilities, and private psychiatric facilities to follow. This process is for COVID-19 related waivers only. Any waiver related to normal operations should be addressed directly with the surveyor the licensee or certified provider typically works with. Issues related to actual license or certification expiration dates or timelines were addressed in recently enacted HB 197 and should not be submitted via waiver request. Please address any questions regarding license or certification dates to: LicCert@mha.ohio.gov.

1. All waiver requests should be submitted to the Department in writing and should specify, as much as possible, the OAC requirements that are needing to be waived. [Waiver forms can be found here.](#)
2. A central waiver request mailbox has been set up at: WaiverRequests@mha.ohio.gov. All requests should be sent here to assure they are responded to as quickly as possible.
3. The Office of Licensure and Certification and the Office of Legal Services will review each waiver request.
4. Waivers will be granted in writing, by email, and will set forth the OAC requirements being waived.
5. All COVID-19 pandemic waivers will last the duration of the Governor's Executive Order declaring a state of emergency due to the COVID-19 pandemic.

If you have any questions on this process, please do not hesitate to contact the Department through the waiver request mailbox listed above.

