



COVID CareLine Talking Points

Mike DeWine, Governor
Lori Criss, Director

- The COVID CareLine is a new, toll-free, confidential emotional support call service created by the Ohio Department of Mental Health and Addiction Services.
- Trained, licensed staff members will answer calls and offer emotional support and assistance from 8 a.m. to 8 p.m., 7 days a week.
- After 8 p.m., the CareLine will forward to the National Suicide Prevention Helpline, allowing those calling to have access to someone 24 hours/day.
- This new CareLine exists to provide emotional support to Ohioans struggling with these challenging times.
- All calls will be confidential.
- Your mental health is just as important as your physical health.
- COVID CareLine: 1-800-720-9616
- Visit <http://mha.ohio.gov/careline> for a social media toolkit with images for sharing.