Connecting Residents to Benefits and Resources

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National Church Residences

OhioMHAS Housing University
October 1-2, 2018
History of National Church Residences

1961
- National Church Residences founded by Rev. John R. Glenn and 4 Presbyterian Ministers

1962
- Bristol Village Opens

1985
- National Church Residences’ 50th property built

1992
- National Church Residences launches “service coordination” program

2003
- National Church Residences Commons at Grant completed

2012
- Onsite Medical Home Services launched in select locations
Permanent Supportive Housing

“People are more likely to become stable, contributing members of society when provided a safe and affordable place to live.”
–Tom Slemmer
Successful Housing = more than just keeping someone successfully housed

- **Physiological needs:** food, water, warmth, rest
- **Safety needs:** security, safety
- **Belongingness and love needs:** intimate relationships, friends
- **Esteem needs:** prestige and feeling of accomplishment
- **Self-actualization:** achieving one’s full potential, including creative activities

Self-fulfillment needs

Psychological needs

Basic needs
How we do it

Prior to Move In-
- Intake Assessment
- Collect important demographic, historical, and contact information
- Overview of services
- Identification of potential needs
- Assigned to a case manager

Move In Day- (within 24-72 hours)
- Comprehensive Strengths-Based Assessment *(updated annually)*
- Individualized Service Plan *(updated semi-annually)*
- Release of Information *(updated semi-annually and as needed)*

Other/Ongoing-
- Unit Housekeeping/Maintenance Inspections *(monthly)*
- Blended Management Meetings *(weekly)*
- Housing Retention/ Housekeeping Plan/ Behavioral Plan *(as needed)*
“I am a rare species, not a stereotype.”

-Ivan Coyote
Residents moved from isolation to greater independence as their physical, mental, and financial well-being improved.
Fostering Success in Your Agency

1. Good Assessment = Good Outcomes
   – Strengths-based, person-centered mindset
2. Collaborative Team Meetings
   – Your team is your greatest strength
3. Follow up/Accountability
   – Be Hands on!
4. Create and promote realistic expectations
   – You can’t always refer your way out of a problem
5. Collaborative Partnerships/Bringing services in house
   – Less Barriers = Greater Success
Questions?

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