



## Measuring Access Point Survey Instructions

December 14, 2020

The Measuring Access Point (MAP) survey application will open on the Department's website on Monday, December 14, 2020 and will remain open until Friday, January 8, 2021 at COB. The survey is available at: <https://apps.mha.ohio.gov/MAPSurvey/>. The MAP survey will capture data from a selected timeframe. For treatment and recovery support services, the timeframe is **Sunday, September 27, 2020 to Saturday, October 3, 2020**. Counts of Inpatient/Residential services and Recovery Housing will be for a single day, **Saturday, October 3, 2020**. All responses are to be framed based on the capacity to serve during that timeframe. The data will be reported on the **county level**; more information on this and examples are below.

### **For this survey data should be reported at the COUNTY level.**

The county is determined by the physical location of the provider agencies.

Two examples have been provided:

**Example 1:** If your agency has 3 locations in 3 counties, you will need to submit 3 separate reports, one for each county.

**Example 2:** If your agency has 3 locations in 1 county, you will need to submit one report. You will add all the data together for all 3 of the locations before submitting the information.

The application to capture the data does not allow the user to save the data and return, so please be prepared to fill out the full survey before logging in. The forms have been provided for your convenience to prepare for entering the data into the survey tool. **PLEASE DO NOT FILL OUT AND RETURN THE ATTACHED FORMS.** Input the data directly into the application at <https://apps.mha.ohio.gov/MAPSurvey/>

### **COMMUNITY BEHAVIORAL HEALTH AND TREATMENT PROVIDERS**

The Department is aware that providers experience seasonal fluctuations due to funding, fluctuations in the frequency of referrals, staff availability, and client availability. For those reasons, the Department is requesting that all providers report on their service capacity for the for a full week of **Sunday, September 27, 2020 to Saturday, October 3, 2020**. The Department is asking that all participants use this timeframe to enhance the ability to make comparisons across the state.

Given constraints created by staffing levels and availability of funding, the survey is requesting data on the maximum number of client service slots your provider agency had available during the week

# TABLES FOR EXAMPLE ONLY

of **Sunday, September 27, 2020 to Saturday, October 3, 2020**. This number may be different than the number actually served during this timeframe due to unscheduled slots, staff fluctuations and no-shows. The goal of this survey is capture capacity to serve, not actual services delivered.

The counts in this survey are broken out by service categories and listed in the attached tables (e.g., outpatient services, inpatient services, crisis intervention services, and so on). The Department is also asking that if any service slots are specific age group (under/over 18 years of age) or sex (male/female/either sex) that be reported.

## RESIDENTIAL/INPATIENT CARE SPECIAL INSTRUCTIONS

The number of beds associated with residential or inpatient care, and community residential services will also be captured in this survey on a second table. However, as beds represent a different type of service than treatment services, this information will be captured for only one day: **Saturday, October 3, 2020**. If the beds are reserved by client age (under 18 years/18 years and over) or sex, that information will be broken out in the tables where appropriate.

## Organizations Providing Recovery Support Services, Peer Support, Recovery Housing and Adult Care Facilities Special Instructions

Organizations that provide peer support services will be asked to report the maximum number of individuals the agency could have served during the time frame of **Sunday, September 27 to Saturday, October 3, 2020**.

Organizations providing Recovery Housing will be asked to report the number of beds they had on one day-- **Saturday, October 3, 2020**. In both cases, these numbers may not correspond to the actual number of clients served. These numbers represent the number of slots (or beds) they could have provided if the agency was operating at maximum capacity.

Questions about the survey can be directed to Laura Potts at [Laura.Potts@mha.ohio.gov](mailto:Laura.Potts@mha.ohio.gov).

All Organizations will be asked to answer the following:

Business or Organization Name
Address of Main Location in County:
Board, if applicable:
County Served

---

# TABLES FOR EXAMPLE ONLY

## SURVEY QUESTIONS FOR COMMUNITY BEHAVIORAL HEALTH TREATMENT PROVIDERS

---

**\*The survey will begin by asking what type of clients are served at your agency.**

What client types do you serve?

Clients with mental health

Clients with substance use disorder

Clients with dual (MH/SUD) diagnosis\*

\* Select Dual Dx only if you have integrated treatment for clients with dual diagnosis

**\*In the survey tool please enter in the total number of clients that your agency had the capacity to serve during the week beginning Sunday, September 27 through Saturday, October 3, 2020. Each service listed that your agency provides should have a response.**

An example is entered in the sample chart below of an agency that has the capacity to serve 200 clients a week in Outpatient. The agency has gender specific services. The agency has the capacity to serve 50 individuals who were male and 150 clients who were female and no services were provided to individuals under 18 years of age.

# TABLES FOR EXAMPLE ONLY

What was the total capacity of your provider agency to deliver the following services to clients during the week of Sunday, September 27, 2020 to Saturday, October 3, 2020?

If programming is gender specific, please note the number by gender.

Also, please note the first set of columns is for clients 18 years and older, the second set is for clients under 18 years old.

	18 years and older				under 18 years old		
	Any sex	Gender specific programs only			Any sex	Gender specific programs only	
		Males Only	Females Only			Males Only	Females Only
<b>Clients with Mental Health Diagnosis</b>							
Outpatient Services		50	150			0	0
Inpatient Services							
Crisis Intervention Services							
Community Psychiatric Supportive Treatment or Psychosocial Rehabilitation or Assertive Community Treatment or Therapeutic Behavioral Services or Intensive Home-Based Treatment							
Peer Recovery Support							
Supported Employment							
IPS Supported Employment							
<b>Clients with Substance Use Diagnosis</b>							
Outpatient Services							
Intensive Outpatient or Partial Hospitalization							
Inpatient Services							
Crisis Intervention Services							
Medication Assisted Treatment (any type)							
Ambulatory Detoxification							
Case Management							
Peer Recovery Support							
Supported Employment							
<b>Clients with Dual Diagnosis*</b>							
<b>FOR PROGRAMS WITH INTEGRATED TREATMENT SERVICES</b>							
Outpatient Services							
Intensive Outpatient or Partial Hospitalization							
Inpatient Services							
Crisis Intervention Services							
Community Psychiatric Supportive Treatment or Psychosocial Rehabilitation or Assertive Community Treatment or Therapeutic Behavioral Services or Intensive Home-Based Treatment							
Medication Assisted Treatment (any type for SUD)							
Ambulatory Detoxification							
Case Management							
Peer Recovery Support							
Supported Employment							
IPS Supported Employment							

# TABLES FOR EXAMPLE ONLY

## SURVEY QUESTIONS FOR RESIDENTIAL /INPATIENT TREATMENT CARE

What was the total number of beds or units at your provider agency on **Saturday, October 3, 2020**?

If programming is gender specific, please note below, the number by gender.

Also, please note the first set of columns is for clients 18 years and older, the second set is for clients under 18 years old.

	Unit of measurement	18 years and older				under 18 years old		
		Any sex	Males Only	Females Only		Any sex	Males Only	Females Only
<b>Clients with Mental Health</b>								
Residential Class I	Bed							
Residential Class II	Bed							
Residential Class III	Bed							
<b>Clients with Substance Use Disorder</b>								
Clinically Managed Low Intensity Residential	Bed							
Clinically Managed Population Specific High Intensity Residential Services	Bed							
Clinically Managed Medium Intensity Residential (Adolescents) or Clinically Managed High Intensity Residential Services (Adults)	Bed							
Medically Monitored High Intensity Inpatient Services (Adolescent) Or Medically Monitored Intensive Services Withdrawal Management (Adults)	Bed							
Medically Managed Intensive Inpatient Services (Adolescents or Adult)	Bed							

# TABLES FOR EXAMPLE ONLY

## QUESTIONS FOR ORGANIZATIONS PROVIDING RECOVERY SUPPORTS

### Peer Support and Employment Support Services

Table 1. What was the total capacity of your provider agency to deliver the following services to clients during the week of Sunday, September 27, 2020 to Saturday, October 3, 2020?

If programming is gender specific, please note the number by gender.

Also, please note the first set of columns is for clients 18 years and older, the second set is for clients under 18 years old.

Table 1	18 years and older				under 18 years old		
	Any sex	Males Only	Females Only		Any sex	Males Only	Females Only
Recovery Community Organizations or Peer Agencies or PROS							
Peer Support Services							
Employment Support Services							

### Recovery Housing

Directions: What was the total number of beds or units at your provider agency on **Saturday, October 3, 2020**?

If programming is gender specific, please note below, the number by gender.

Also, please note the first set of columns is for clients 18 years and older, the second set is for clients under 18 years old.

		18 years and older				under 18 years old		
		Any sex	Males Only	Females Only		Any sex	Males Only	Females Only
Recovery Homes								
Level I	beds							
Level II	beds							
Level III	beds							