

Residential Facility

OAC 5122-30-21 (H)(1)

Medical and Psychiatric Emergency Procedures

Facility Name: _____

Facility Address: _____

Owner/Manager Phone: _____

Medical Emergency Procedures

A **medical emergency** is an acute injury or illness that poses an immediate risk to a person's life or long-term health, sometimes referred to as a situation risking "life or limb".

Staff are to call 911 or EMT/Paramedics and then notify the resident's Resident's Health Care Provider, Casemanager, Guardian, Family, and other involved individuals/entities, as applicable.

Staff are to use the contact information contained in the specific resident record to contact the Resident's Health Care Provider, Casemanager, Guardian, Family, and other involved individuals/entities in the resident's care, as applicable.

Procedures

Call the medical emergency phone number for the following as applicable to the emergency:

- EMT/Paramedics: Location and Phone: _____
- Fire Department: Location and Phone: _____
- 911
- Resident's Caseworker/Guardian/Family Member (from resident record)
- Resident's Primary Physician or Health Care Provider (from resident record)

Provide the following information:

- Nature of medical emergency
- Location of the emergency (address, building, etc.)
- Staff name and phone number from which you are calling

Do not move individual unless absolutely necessary.

Call the Operator/Owner and/or Manager after calling emergency responders.

Complete an Incident Report if required by **5122-30-16 Incident Notification and Risk Management**

Psychiatric Emergency Procedures

Psychiatric emergencies encompass situations in which an individual cannot refrain from acting in a manner that is dangerous to himself or herself or to others. The resident may be aware of the danger his behavior poses (as with an overdose with the intent to die) or he may lack insight into the effects of his actions (as in the case of a manic patient who engages in reckless sexual behavior). Even if the resident perceives that his actions are dangerous, he may be bent on engaging in these behaviors despite the risks. (A patient with schizophrenia who follows command hallucinations to commit theft is an example). Staff are to call 911 and/or Local Behavioral Health Crisis Line and then notify the resident's Resident's Behavioral Health Care Provider, Casemanager, Guardian, Family, and other involved individuals/entities, as applicable.

Staff are to use the information contained in the specific resident record to contact the Resident's Behavioral Health Care Provider, Casemanager, Guardian, Family, Health Care Provider and other involved individuals/entities in the resident's care, as applicable.

Procedures

Call the medical/psychiatric provider emergency phone number for the following, as applicable to the emergency:

- EMT/Paramedics
- 911
- Local Behavioral Health Crisis Line- Name and Phone: _____
- Behavioral Health Care Provider near facility-Name and Phone: _____
- Resident's Behavioral Health Care Provider (from resident record)
- Resident's Caseworker/Guardian/Family Member (from resident record)
- Resident's Primary Physician and/or Behavioral Health Care Provider (from resident record)

Provide the following information:

- Nature of the psychiatric emergency
- Location of the emergency (address, building, etc.)
- Staff name and phone number from which you are calling

Call the Operator/Owner and/or Manager after calling medical/psychiatric providers.

Complete an Incident Report, if required by **5122-30-16 Incident Notification and Risk Management**