

eBased Academy: How to Reset a Lost Password

To retrieve a lost password in e-Based academy, you will need to select “**Lost Password**” from the e-Based academy homepage (www.ebasedacademy.org). Here you will enter the e-mail address that you used to register for the e-Based academy. E-based academy will send a link to this e-mail that you can use to re-set your password.

If this is unsuccessful, you can contact the information technology helpdesk at this e-mail address: mhahelpdesk@mha.ohio.gov.

Please note, you must complete your coursework on a laptop or desktop computer. EBased Academy will not work properly on a phone or a tablet.