

5122-29-10

Crisis intervention service.

- (A) Crisis intervention is ~~a face-to-face~~ an interaction with a person in response to a crisis or emergency situation they are experiencing.
- (B) Twenty-three hour observation bed means face-to-face evaluation, for up to twenty-three hours duration under close medical/nursing supervision, of an individual who presents an unpredictable risk of adverse consequences due to intoxication, withdrawal potential and/or co-existing disorders for the purpose of determining the appropriate treatment and plan for the next level of care.
- (C) Crisis intervention includes:
- (1) An urgent evaluation of the following elements when clinically indicated:
 - (a) Understanding what happened to initiate the crisis and the individual's response or responses to it;
 - (b) Risk assessment of lethality, propensity of violence, and medical/physical condition including alcohol or drug use;
 - (c) Mental status;
 - (d) Information about the individual's strengths, coping skills, and social support network, including face-to-face contact with family and collateral informants; and,
 - (e) Identification of treatment needs and appropriate setting of care.
 - (2) A crisis plan shall be developed to de-escalate the crisis, stabilize the patient, restore safety, provide referral, and linkages to appropriate services, and coordination with other systems.
- (D) Providers of crisis intervention shall have current certification in first aid and cardio-pulmonary resuscitation (CPR), and shall be trained in de-escalation techniques.
- (E) When a patient appears to be medically unstable, the patient shall be referred to a medical facility or emergency medical service shall be called.

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