



Promoting wellness and recovery

Mike DeWine, Governor
Lori Criss, Director

PASRR Transition Update

Assessments Officially Transition to Ascend, July 1

As of **Monday, July 1st**, the transition process is now complete for **The Ohio Mental Health and Addiction Services (OhioMHAS)** transition to **Ascend** as the provider for Pre-Admission Screening and Resident Review (**PASRR**) Level II - Serious Mental Illness (**SMI**) assessments.

We will continue to provide you with relevant **program updates**, as well as helpful **process tips**, **best practices**, and potential **learning opportunities**, through future email communications. In the meantime, below is a handy checklist for PASRR Level II (LII) - SMI processes and the introduction of a **new online resources page**.

CHECKLIST: Your PASRR LII – SMI Transition Guide

Now that we've reached the **OhioMHAS July 1st transition** date for **Ascend** to begin coordination of the assessments process for the **PASRR Level II - SMI Program**, we want to make sure your facility has all the information you need. Please review the details below for a full breakdown of what's remains the same and what's changing as of today from existing PASRR processes, including **fax referral number**, new **assessor network**, and program **support resources**.

1

HENS Process - NO CHANGE

HENS will continue to accept applications. Providers are encouraged to use this established process and submit their applications through the HENS system moving forward.

2

Faxing Referrals - NEW

If you need to fax in a referral, the number has changed. As of today, submit any referrals via fax to:

877.431.9568

3

HelpDesk Support - NEW

If you have inquiries on referrals submitted after 07/01, or general questions about PASRR processes, contact the Ascend **Ohio PASRR HelpDesk** team:

Ascend-OHPASRR@maximus.com
877.431.1388 ext. 3402

4

Assessor Network - NEW

You will begin to see some new faces for any onsite PASRR LII - SMI assessments required. These will now be scheduled and performed by a qualified **network of independently contracted assessors** working with Ascend's Ohio PASRR team.

TOOLKIT: Ohio PASRR Web Resource

We're pleased to introduce your new Ohio PASRR web resources page. As content is added in the coming weeks and months, this will become a valuable, go-to online channel for accessing:

- Program Contacts
- State Forms
- Support Documents
- Training Materials

Ohio PASRR Tools & Resources | maximus.com/ascend/oh-pasrr/

Ascend will continue to provide helpful reminders, as well as detailed information on policy and procedural updates. We invite you to [visit our website](#) to learn more about Ascend.

We are privileged to work with you to ensure individuals in Ohio receive the services and supports they need.