



ISSUE 5 | JANUARY 2021

HAPPY NEW YEAR!

The OhioMHAS PASRR Bureau wishes you the very best in 2021. We all have had to make changes, both personally and professionally, to adjust during the COVID-19 (coronavirus) pandemic.



The Ohio Department of Mental Health and Addiction Services (**OhioMHAS**) is working to ensure continuity of care for Ohioans with mental illness and addiction, many of whom have co-occurring health conditions.

MENTAL HEALTH HELP IS AVAILABLE

- >> **COVID CareLine (emotional support call service)**
1.800.720.9616
Help is available 7 days per week, 8 a.m. - 8 p.m.
- >> **Ohio Crisis Text Line**
Text keyword "4HOPE" to 741-741
- >> **OhioMHAS Help Line**
1.877.275.6364
- >> **Find Substance Use Disorder and Mental Health Treatment**
<https://findtreatment.gov/>
- >> **Disaster Distress Helpline**
1.800.985.5990
1.800.846.8517 TTY
Text "TalkWithUs" to 66746
Spanish-speakers: Text "Hablanos" to 66746
Available 24 hours a day, 7 days a week, year-round

PROCESS REMINDERS

TELEPHONIC ASSESSMENTS CONTINUE TO REPLACE FACE-TO-FACE INTERVIEWS

At this time, Level II assessments are still being performed by using telephonic interviews of the individual, facility staff, legal guardians and any other applicable parties as a precaution to limit potential COVID-19 exposure for both assessors and applicants.

Providing complete and accurate supporting documentation and taking the time to share information with the Ohio PASRR support team reduces delays. We encourage you to remain proactive in providing supporting documents (H&P, MARS, etc.) for each referral, so that we can continue processing items as quickly as possible. This will also allow us to preview the information before contacting you, which can shorten the amount of time needed from providers.

OH PASRR Help Desk continues to remain open seven days a week. Support can be reached by:

Phone: 833.91.PASRR (833.917.2777)

Email: Ascend-OHPASRR@maximus.com

Our fax number remains unchanged (**877.431.9568**), although you are **encouraged to use HENS for document uploads**, when possible.

****Note:** Any files uploaded to HENS must be in **PDF format**, rather than MS Word or other file types, to successfully upload to the Ascend Maximus system.*

FREQUENTLY ASKED QUESTIONS

HOSPITAL EXEMPTIONS

Who is eligible for a Hospital Exemption?

An individual who is hospitalized on a medical/surgical unit for acute inpatient care and requires nursing facility services for the condition for which care was received in the hospital is eligible for hospital exemption. The attending physician certifies before admission to the nursing facility that the resident is expected to require fewer than 30 days of nursing facility services.

How is the Hospital Exemption (ODM-7000) submitted?

The Healthcare Electronic Notification System (HENS) is a web-based system that provides a way for hospitals and nursing facilities (NFs) to submit required forms for the Pre-Admission Screening and Resident Review (PASRR) and Hospital Exemption processes. If you need assistance establishing an account, please contact your local PASSPORT Administrative Agency (PAA) HENS administrator.

What if the admitting nursing facility staff determines individual will need additional time beyond 30 days?

If a nursing facility stay is expected to exceed 30 days, the nursing facility staff must complete a Resident Review for an expired Hospital Exemption by submitting a Level I screen (ODM-3622) via HENS.

Is there a time requirement for submitting a Resident Review for expired hospital exemption?

According to OAC 5160-3-15.2 (C)(1), the nursing facility staff must submit a Resident Review no later than the twenty-ninth day from the date of admission.

STAFF SPOTLIGHT

NICK HUMENAY, MS. ED, LICDC-CS, LPC

Nick Humenay has been with the PASRR Bureau for approximately 8 years. He has previous work experience as a certification specialist conducting surveys and state compliance with certified alcohol and other drug programs, including treatment facilities, Methadone providers, and Driver Intervention Programs; mental health/substance abuse assessor with Netcare Inc. which included working at different courts, crisis units and juvenile detention center; and as an Employee Assistance Counselor at Honda of Marysville.



Born in New York State, Nick and his family relocated to Bluffton, Indiana for a couple of years before settling in Greenville, Ohio - he will always be a Hoosier at heart! He studied secondary education from Indiana University and later earned his Master's Degree of Science in Education with a concentration in counseling from the University of Dayton. He originally had plans to become a school guidance counselor but after interning at Riverside Hospital in Columbus, he discovered he enjoyed working with substance use clients and became invested in the behavioral health field.

Outside of work, Nick enjoys spending time with his wife and two teenage sons, one of which is a freshman at University of Dayton. He enjoys deer hunting and Hoosier football, basketball and baseball. Over the years he has become an avid gardener and grows heirloom tomatoes and other plants in his basement until they are ready to be planted outside.

Nick, tell us about your typical day.

I review cases and make final determinations for individuals getting into or staying at Nursing Facilities based on State and Federal laws. I routinely speak with hospital and nursing facility staff to obtain additional information or to answer questions on cases. Over the years I have built relationships with many staff members at nursing facilities, hospitals and local Area Agencies on Aging.

What is most surprising to you about PASRR?

Unlike other behavioral health positions, nobody knows really what we do unless they have PASRR experience at some level. We have a very specific role working with a very specific population.

What advice would you give for anyone new to PASRR?

PASRR has a learning curve that flattens out the longer you have experience completing requested documentation and becoming familiar with rules and regulations. Each person - nursing facility staff, hospital staff, guardians - has a role within the process.

BEST PRACTICES

WHAT TO EXPECT DURING THE ASSESSMENT PROCESS



An interview(s) with a facility staff member is critical to ensuring a thorough, consistent and accurate assessment. PAS Expedited cases are especially timely and an assessment may occur over the weekend. If a submitter believes they will be unavailable, it is important that colleagues are informed in advance about the a pending PASRR assessment which may occur during the submitter's absence.



During the telephonic assessment, the assessor will require supporting documentation. At minimum, this typically includes a current medication list, as well as the history and physical for the individual being assessed. Ideally, this information should be submitted at the point of application by uploading it into HENS before submitting the PASRR application.

SHARE YOUR FEEDBACK


Do you have questions about a PASRR-related topic you would like to see covered in a future edition of PASRR Connection, or in a webinar?

Have you hired a new staff person who would benefit from receiving the system overview training?

Are you interested in learning more about how PASRR functions with the mental health population?

Please send all training inquiries or questions to:
MHAS-PASRR-Operations@mha.ohio.gov

Ohio Department of Mental Health and Addiction Services
Bureau of Pre-Admission Screening and Resident Review (PASRR)
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