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TWIN VALLEY BEHAVIORAL HEALTHCARE

Winter 2016

TVBH's Strategic Plan Priorities



Veronica Lofton
TVBH CEO

As promised in the past *Focus* newsletters, the Strategic Plan Priorities are being shared. In the summer 2015 edition, Developing a Community of Respectful Engagement that Makes Everyone Feel Valued was featured. In this edition I will feature the second priority, Promote Community Collaboration to Optimize Resource. The priority workgroup is led by Dr. Justin Trevino and Gwendolyn Janeczek, Assistant Director of Nursing. Members of the group are Samuel Schaadt, Zachary Frost, Dusan Makel, Doris Toland, Marjorie Kukor, PhD, and Missy McGarvey.

The workgroup has been focusing on furthering the hospital collaboration with the community in order to enhance its ability to provide the patient with effective and efficient care. To achieve this, the workgroup has the following objectives and the progress made include:

1. Develop a guide to educate those in the community about TVBH and CSN.

This includes the types of patients TVBH treat, the bed capacity, how patients are referred for treatment, the care provided patients, and the planning to engage with the community agencies to assist the patient in transitioning back to the community. The workgroup plans to post a guide on both the TVBH intranet and internet sites so that it will be available for use by both those in the community and TVBH staff.

2. Further the use of telehealth (interactive videoconferencing) services.

By employing telehealth, TVBH will allow agency staff and others supportive of the patients who are located at a significant distance from the hospital to be an active part of planning for the patients' care and eventual hospital discharge. Telehealth equipment has been installed on all treatment units of the hospital and tested with a number of central Ohio area mental health board offices and agencies. Visits by TVBH staff to board offices and provider agencies to encourage this use have occurred in the past few months and are planned for the coming months.

3. Develop a model discharge program in conjunction with one of the Columbus community mental health centers (CMHCs) Southeast, Inc.

In partnership with Southeast, the workgroup planned for work with their newly established Critical Care team. This team is composed of case management as well as peer support staff. The goal of the team and the work with TVBH is to have a process that efficiently completes the referral of the patient to CMHC services while also providing significant support from the Critical Care team members while the patient is receiving treatment at TVBH.

TVBH's Strategic Plan Priorities continued on page 2.

Featured Department–

TVBH Admissions

Twin Valley would like to recognize the Admissions department for the outstanding work they do on a daily basis to meet the needs of our patients.

The TVBH Admissions department is the first line of hospital staff to greet our patients upon entering the hospital for admission. During 2015, just under 2,000 patients were admitted to TVBH keeping the department busy throughout the entire year. Emergency admission to the hospital is often a stressful event and our department of doctors, nurses and TPW's does everything they can to minimize



Admissions staff, left to right: **Randi Mitchell, RN**; **Giridhar Singh, MD**; **Becky Landes, RN**; **Rachel Shinn, RN**; and **Jennifer Burrell**, Health Information Management. Not pictured: **Bronya Boykin-Sullivan, MD**; **Jeff Fisher**, Health Information Management; and **Cliff Percy, RN**.

TVBH Admissions continued on page 2.

New Faces & Leadership Appointments

Protective Services Welcomes Steve Swartzmiller



Steve Swartzmiller
Chief

Chief Steve Swartzmiller joined the TVBH Team, as Chief of Protective Services in August, 2015. Prior to this appointment, Chief Swartzmiller worked at Tiffin Developmental Center in Tiffin, Ohio as a Police Chief and an Mental Health Administrator for 18 years. Prior to this, he worked for the Whirlpool Corporation for 15 years. In addition, to the Developmental Center, Chief Swartzmiller also worked as the Chief of Police in the Village of New Riegel, Ohio for 15 years. Chief Swartzmiller has a degree in Police Science and is an Ohio Certified Public Manager. Chief Swartzmiller attended The Ohio State University.

TVBH Appointed Dr. Ann Morrison Assistant Chief Clinical Officer



Ann Morrison, MD
Assistant Chief Clinical Officer

Dr. Ann Morrison was appointed to the position of Assistant Chief Clinical Officer at TVBH in November, 2015. In her new role Dr. Morrison will assume primary responsibility for the clinical supervision of acute care services. Dr. Morrison brings a wealth of clinical and mental health administrative experience to her new role, having previously served as the Chief Clinical Officer for the Montgomery County ADAMHS Board and working as a staff psychiatrist for the Mental Health Services for Clark County prior to joining the staff of TVBH in 2013. Dr. Morrison is board certified in psychiatry and forensic psychiatry and has been recognized as a Distinguished Fellow by the American Psychiatric Association. She has previously been awarded the Nancy C.A. Roeske, MD Certificate of Recognition for Excellence in Medical Student Education by the American Psychiatric Association and will continue in her role as director of Psychiatric Education at TVBH. She continues to provide clinical care to a limited caseload of patients on the acute care units, health and facilitating new and creative ways to assist others in recovery.

New Faces & Leadership Appointments continued on page 4.

TVBH's Strategic Plan Priorities continued from page 1.

4. Work with a community vocational/educational/support resource, COVA/RecoveryWorks, to locate an informational kiosk for patient use at the hospital.

Enhancing patient access to information about community educational and vocational resources as well as allowing them to link to peer coaches (through Internet chat) are features of the RecoveryWorks kiosk that can benefit our patients. Through a series of meetings with COVA staff, the features of the Recovery/Works program were demonstrated to TVBH staff, including peer support staff.

5. Develop plans with CMHCs and other community agencies that address the specific tasks required to provide excellent care to patients as they transition from the hospital to the community.

The first steps in meeting this objective are underway as work has begun on drafting a process to support the communication that will need to occur with CMHCs-development of agency-specific documents to reflect the steps that the hospital and CMHC staff will take to work together as well as mechanisms to ensure that changes in the working relationship are reflected in this document over time. Once the process is defined, the workgroup will approach selected CMHCs to offer to partner with them in drafting a "plan for coordination of services" that TVBH feels will enhance the working relationship between TVBH and the agency.

Respectfully,

Veronica Lofton, Chief Executive Officer

Featured Department— TVBH Admissions continued from page 1.

the newly admitted patient's discomfort and unease about hospitalization. Patients are quickly seen by the staff psychiatrist and are informed of their planned treatment. They are also encouraged to engage in a discussion about identifying the things which make them feel better when feeling uncomfortable, anxious, frustrated, or angry which equips the attending staff to better assist the patient's needs. After the admission process is complete, the patient is escorted by Admissions staff to their unit of stay where they are then oriented to their attending unit staff and the unit expectations.

To make sure that the Admissions department can operate on a daily basis, many staff are engaged to ensure the admissions process is timely and efficient. Staffing includes two psychiatrists, three nurses, HIM staff, and Therapeutic Program Workers. The success of the Admissions department is credited in part, to the cohesiveness of the team members and their willingness to be attentive, accurate and efficient while allaying the fears of the patient through their continued care.

Congratulations and appreciation is extended to the Admissions department for their hard work and for providing excellent patient care!



*Patient artwork on permanent display provides a welcoming environment. Admissions and Health Information Management staff, left to right: **Tynieka Brown**, HIM; **Maisie Stuck**, HIM; and **Michelle Grambo**, TPW/Patient Escort.*

The Art of Faith: Spirituality and Creative Self-Expression

As the head of the TVBH Department of Spiritual Life Services, I'm pleased to have initiated a new performance series, one that I've named, "The Art of Faith: Spirituality and Creative Self-Expression."

For centuries, cultural luminaries have identified spirituality as a major source of artistic excellence. It is not uncommon for civilization's best and brightest people to marvel at the miraculous way in which the most outstanding art is able to transport us beyond the limits of the material world while at the same time to help keep us grounded in it; when it is successful, art gives us the roots, wings, mirrors, and windows that we need to enrich our existence, helping us to explore not only transcendent realms but also the earth right under our noses.

Examples abound of cultural powerhouses who have discerned the connection between Art and Faith and who have eloquently addressed the phenomenon. I'll cite three. The German poet Goethe observed, "There is no better deliverance from the world than through art; and a man can form no surer bond with it than through art." Celebrated American novelist Theodore Dreiser wrote, "Art is the stored honey of the human soul." And, in our own time, the popular author Kurt Vonnegut stated that "To practice any art... is a way to make your soul grow."

For our hospital series, I have planned five separate programs that are designed to reflect both the faith and creativity of distinctive people, from different backgrounds, who fervently embrace spiritual views and beliefs. Over the next several months, we will be visited by a Jewish painter who draws her inspiration from her religious heritage; by a

Native American instrumentalist who plays the flutes that he himself has carved - both honoring the faith, folklore and history of indigenous peoples, and acknowledging the magnificence of the natural world of which every human being is such an important part; by a Gospel singer who will describe her faith walk, perform Christian hymns and jazz standards, and discuss her professional interactions with

those who have mental illness; and by a Buddhist delegation that will demonstrate how meditation is enhanced by chanting and by the mystical accompaniment of Tibetan musical instruments.

This past October, the series was introduced by Tamika Rae Johnson, a liturgical praise dancer and founder of the Fragrance of Christ Dance Ministry. Her choreography is inspired by contemporary Christian music, and in addition to performing three of her works, she discussed her personal road to recovery from addiction - a journey toward health and growth that she attributes to her religious beliefs - and reflected eloquently on her advocacy work in conjunction with the ADAMH board. The event was very well received by a sizeable audience of patients, many of whom offered positive feedback, not only about the artistic performance, but about the spoken content of the program, as well.

I hope that staff members will set aside time for these visiting artists. They promise to be entertaining and educa-

tional; and I trust that each presentation will motivate audience members to explore the notions of Peace, Purpose, Meaning, and Connection that uplift us and ennoble our lives.

— Chaplain Jack Schwarz



Left to right: **Chaplain Jack Schwarz**, **Tamika Rae Johnson**, and **Phil Hedden**, ADAMH Board of Franklin County-Consumer/Family Advocate.

*"Art washes away from the soul
the dust of everyday life."*

— Pablo Picasso

Celebrate
Service

National Volunteer Week
Celebrating Our Volunteers
Volunteer Recognition
April 15, 2016 • 1:30 - 3:30 pm

Save the Date!
Save the Date!
Save the Date!
Save the Date!

Frost Awarded LEAN/Six Sigma Green Belt

Zach Frost, CSN Business Administrator was awarded a LEAN/Six Sigma green belt by LEANOhio on November 4, 2015 at their quarterly meeting. LEAN/Six Sigma is a standardized set of tools and methods for conducting rigorous process improvement activities. In order to achieve his green belt, Zach had to attend 2 weeks of class sessions and complete a performance improvement project. Zach chose to address client wait times at CSN for his project with the goal of both minimizing wait times and reducing unnecessary interruptions of the front desk reception staff. In order to tackle this project, Zach and his team made up of CSN staff, studied the problem, collected background data, analyzed the current state process and prioritized improvement opportunities based on their data analysis. Once improvements were identified and implemented, follow up data was also collected. The team implemented changes to the registration and client appointment processes, and as a result achieved significant reductions in both overall and maximum wait times. In addition, CSN nurses increased the number of clients seen for regularly scheduled appointments versus walk-in appointments. Several intangible benefits were also noted by the project team including increased morale, better working relationships and a greater understanding among all staff of the challenges of managing clinic-based services for the CSN client population.



As a LEAN/Six Sigma Green Belt, Zach will continue to use his process improvement skills both at CSN and across TVBH as new projects are identified. Congratulations Zach!

Left to right: Terri Porter-Patel, OhioMHAS LEAN Liaison; Zach Frost, Business Administrator 1; Patrick Wilson, Ohio Department of Public Safety LEAN/Six Sigma Black Belt; Adam Negley, TVBH Director of Patient Services; and Veronica Lofton, TVBH CEO.

Volunteer Spotlight – Mentor a Patient Program (MAPP)



Vivian Hodges

As a senior in high school, I was attracted to the study of human behavior. My psychology teacher provided a variety of careers associated with the study of human behavior; therefore, I applied to The Ohio State University for psychology. Unfortunately, I was unsure of the career path I wanted to pursue, thus I focused on volunteering, interning, and working in my field of study while in school. The Community Living Education and Recovery (CLEAR) unit patients and staff at Twin Valley Behavioral Healthcare helped shaped me to pursue being a licensed independent social worker that specializes in crisis for mental health in adults.

My first volunteer experience at TVBH was behind the scenes helping with the giftwrapping with the holiday program. Once I became a freshman at The Ohio State University, I was recruited to join the MAPP program. As a mentor, I worked with three K4 patients under the guidance of the treatment team and the staff of K4. Through this volunteer experience I have experienced how to support patients towards their goals of recovery. I learned the process of patient confidentiality, the ability to have recovery – based conversations, and how to write reports for the treatment team after each visitation.

I decided to pursue other opportunities in my field of study to gain more experience; therefore, I needed to stop the mentor patient program so I could focus on my additional mental health experiences and my academics. After I gained a variety of experiences, I met with members of the CLEAR clinical staff to explore different career options that best suited me. This led me to research the career opportunities of social work, which paved my decision to pursue a masters in social work. As a senior in college, I began to apply to graduate school to pursue being a license independent social worker that specializes in crisis for mental health in adults. I have so far received two acceptance letters for my master's program, which are The Ohio State University, and Case Western Reserve University. Twin Valley Behavioral Healthcare's staff continues to guide me with advice and support, and I am grateful to have Twin Valley Behavioral Healthcare as my first volunteer experience in my field of work. Twin Valley gave me the privilege to gain outside experience from the classroom to help determine my career path.

— by Vivian Hodges

Editor's Note: Vivian Hodges was awarded the 2013 President's Volunteer Service Award – Bronze Level for her volunteer service with the Mentor a Patient program and continues to be an active volunteer with Twin Valley helping with Special Events and the annual Holiday Gift Program.

New Faces & Leadership Appointments continued from page 2.

Other Staff Appointments & Changes

TVBH welcomes new staff on board including Jill Adkins, TPW; Ronald Carter, Psych/DD Nurse; Samitra Jackson, Psych/DD Nurse; Dr. Ramya Goyal, Psychiatrist; Dr. Andrew Savageau, Psychiatrist; Dr. Robin Schaffer, Psychologist; Alaina Green, Human Capital Management Analyst; Virginia Peaks, TPW; Sherretta Sullens, PAT; Irene Gyaase, TPW; Patricia Quainoo, LPN; Patrick Tirop, CSN TPW; Steven Swartzmiller, Police Chief; Dr. Jeannette Dagam, Psychiatrist; Jennifer Deboe, Psych/DD Nurse; Dr. Elizabeth Hurst, CSN Psychiatrist; Brianna Kocsis, Psych/DD Nurse; Chanda Lewis, Corrections Officer; David Magruder, Corrections Officer; Whitney Eal, Psych/DD Nurse; Kimberly Jackson, Psych/DD Nurse; Rodney Jackson, TPW; Celisa Clift, TPW; Dr. Christopher Corner, Psychiatrist; Jammie Edgell, LPN; Tray Leftenant, TPW; Connie Phillips, Human Capital Management Analyst; Aida Rodriguez, TPW; Elysee-Blandin Rugwiro, TPW; Betty Bradford, Social Work 1; Angela Cooper, Psych/DD Nurse; Otis Israel, Custodial Worker 1; Guy Aunouviat, TPW; Sarah Triplett, Psych/DD Nurse; Dr. Jane Welch, Psychologist; Kurt Windfeldt, Psych/DD Nurse; Domonique Rice, Social Work 2; Terry Banks, Custodial Worker 1; Sheronda Perry, TPW; Traciey Rice, TPW; Krystal Youtsey, Police Officer 1; Tina Lutz, Psych/DD Nurse; Asongacha Mbetazi, Psych/MR Nurse; Dominic Oregbu, Psych/DD Nurse; Diana Fields, Social Work 2; Michael Lafferty Jr., Police Officer 1; Terrance Perkins, TPW; Khadija Sharif, Health Info Tech 2; Krysta Wuertz, Mental Health Administrator 1; Mekia Asong, Psych/MR Nurse; Ronald Cain, Maintenance Repair Worker 2; Mallory Krolikowski, Adjunctive Therapy Specialist 2; Angela Parks, Telephone Operator 1; Cynthia Ruth, LPN; Antoinette Slate, PAT; Marie Darby, CSN Social Work 1; Patricia Francois, TPW; Lloyd Garcia, Custodial Worker 1; Pamela Nkwenti, Psych/MR Nurse and Cathy Scott, TPW.

TVBH extends best wishes to those staff that retired including Michael Breakwell, Nurse Executive; Paul Parker, Protective Services; Dr. Thomas Ruf, Psychology; Zoila Merino, PAT; Janet Mueller, Social Work and Patrick Jones, Psych Nurse.

The Adjunctive Therapy Holiday Show

Shining the Inspiration of Light on Traditions from Around the World

If you had the pleasure of attending the past several Kosar Adjunctive Therapy holiday shows, you likely recognize the last few have been a spectacular collaborative effort that incorporated drama, music, movement and art to a universal story. This year the Adjunctive Therapy department decided to shift gears and return to a reminiscent style from years past in which we offered a variety of performances that allowed for greater personalization and individual expression.

The 2015 Adjunctive Therapy Holiday Show did have an overarching theme, one of light, and its significance in winter holidays around the world. This was



Chanukah Menorah

easily seen in the beautiful window displays that featured Diwali, Chanukah, Las Posadas, St. Lucia Day, Christmas, and finally Kwanzaa. The artwork was created in such a way as to allow natural light to be a part of the design, reminding viewers that it is such an integral part of so many traditions all around the world.

The theme of light was also evident in some of the songs and readings shared such as *Light One Candle* performed by The World Music and Art group. Most of the contributions were chosen by patients and staff because they were significant to the holidays overall and would be enjoyable and relatable to the audience. One patient shared some poems about snow and a family get-together. Another individual disclosed a passage about his diagnosis being



Paper Window Display: Stained Glass of Hope and Light



St. Lucia Day



Luminaries

a gift as it helped him to understand what was going on with him. The Adjunctive Therapy performance groups; Kosar Band, Kosar Choir, and Dance groups all provided entertaining routines that were well received by audience members.

What was different about the show this year was the openness of the format allowing for greater participation from patients on acute units who generally are less able to dedicate the time and practice for the style of shows from past years. It was refreshing to hear many simple yet personalized and meaningful pieces from the other Adjunctive Therapy groups around the hospital.

Regardless of the format of the Kosar Holiday Show, our goals are always the same: to give our patients a chance to share their gifts with the world and feel a sense of pride and accomplishment at being part of something extraordinary.

— Chrissy Havach, MA, CTRS

Volunteer Services 2015 Holiday Program

Making a Difference Together

The Volunteer Services department extends a heartfelt thank you to our many contributors and volunteers for making this year's holiday program a huge success. This year we held eleven holiday events and filled over 380 wish lists with name brand gift items. The events included holiday dinners, deejay celebrations, hot chocolate and cookie receptions and unit parties. Each wrapped gift included three items selected by the recipient.

It is through the generosity and ongoing support of community churches, civic and healthcare organizations, families, individual donors, and the Volunteer Service Council of TVBH that we are able to provide such a personalized offering. A special thank you to the AEC, Adjunctive Therapy department, Corrections department, CSN staff, Human Resources department, Maintenance department, Nursing department, Protective Services, our Switchboard Operators, and the many staff members whose assistance made the holidays meaningful and engaging for the patients and clients in our care!

— Maureen Fahy, Volunteer Program Administrator

Holiday Magic Program

Thank you Mental Health America of Franklin County, who through their Holiday Magic program, collected individual monetary donations and individual gift items valued at \$1,475.



Holiday Hope

Our friends at NAMI of Franklin County, through their Holiday Hope program, collected individual monetary donations and gift items valued at \$561. Thank you!



NAMI Franklin County

Holiday Cookie Donations

This year, we collected close to 75 dozen cookies from caring individuals, families and organizations. Thank you for providing a wonderful variety of traditional holiday cookies as well as incorporating healthier ingredients when possible.

Volunteer Service Council of TVBH

Winter Wonderland Girls

Marge Daniels

The Fahy Family

Noel Fisher

Sam King

Melanie Lindemuth

David and Kim Parker

Andy Singh

Holly Zoba



Above: Mental Health America of Franklin County presents this year's Holiday Magic - an extraordinary collection of gift items and monetary donations from their members and supporters for Twin Valley patients! Representing Mental Health America of Franklin County are **Kenton Beachy**, Executive Director; **Maggie Hallett**, Marketing & Development Director; **Maureen Traverse**, Administrative Assistant; and **LeeAnn Mattes**, Pro Bono Counseling Program Director.

Right: The Telecom Pioneers: John D. Burlie Club kicked off the holiday season in Kosar with their annual sponsorship of the facility wide holiday party.

Gift items and monetary donations were provided from our Remembered Patient Program Sponsors.

Alexis Downing

Rose Frazier

Cindy McCracken

Patty McLoughlin

Steve and Judi McLoughlin

Rosetta Mertz

Betty Nye

Ohio Tops Club #629

Elaine Overholt

Marti Powers

Jeanne Teele

Tribute Gifts

In Memory of Jessica Howison –
John and Nancy Howison

In Memory of Dorothy Simonds –
Gwen Longbotham and Melinda Simonds,
John and Deborah Farnham, and
Tobie and Dan Simonds





Left: The CSN Holiday Luncheons held at Parkview United Methodist Church were sponsored by the Volunteer Service Council of TVBH with volunteer help from members of West Columbus Civitan Club and Millennium Pilot Club.

Thank you to the groups who contributed to the numerous holiday celebrations held throughout the holidays. The facility wide parties, CSN dinners, unit parties and patient receptions were sponsored and/or assisted by the following volunteers.

The Diosa Club
The Holiday Project People
Immaculate Conception Church Women's Club
Millennium Pilot Club
Parkview United Methodist Church
St. Philip Lutheran Church
St. Stephen's Episcopal Church
Telecom Pioneers – John D. Burlie Club
The West Columbus Civitan Club
The Volunteer Service Council of TVBH



Bill Cline; Michel Coconis, Volunteer Service Council's president; and Sean Stumbo assembled the trays of cookies and fruit baskets for each unit to enjoy on December 25! This year we collected close to 75 dozen cookies from caring individuals, families and organizations. Thank you!

Organizations/individuals who generously contributed monetary donations were:

Daughters of Scotland	Steve and Judi McLoughlin
Mental Health America of Franklin County	Patti Mettle
Millennium Pilot Club	Nancy Moore
NAMI of Franklin County	Elder Ray Moss
Terry Southwich and Associates	Kenneth Nguyen
Daniel Ansel	Sharon Parker
Elizabeth and Craig Auge	Yvonne Patterson
James Beery	Celle Precht
Debbie Berry and Friends	Anne and David Robinson
Jeanne Bonomo	Jane Rousculp
David and Amy Burt	James and Margie Sanfillipo
Gary Carter	Samuel and Rita Schaadt
Lisa and Thomas Courtice	Ann Seren
Charles and Judy Cupp	Ingrid L. Silvian
Benny and Deborah Eisenstein	Koy Sowards
Katie Feick	Shirley Sowards
Judy Frye	Rita and Steve Starr
Betty Hersch	Julie Teater
Jeff and Helen Hill	Michelle Vinglas
Diane Kelley	Robert Vogt
Ruth Kirkland	Diane Weaver
Johnna Kovach	Laura Weber
Joanne Krimm	Sally Weimer
Keith Kroeger	Sue Williams
Patrick and Sandra Lenahan	

Wish lists and gift items were generously contributed by:

Daughters of Scotland
Home Depot
Immaculate Conception Church Women's Club
Knights of Columbus Council #4603
Mental Health America of Franklin County
NAMI of Franklin County
OhioMHAS OIS Department
Pilot Club of Columbus
Rea & Associates
St. Margaret of Cortona Church
TVBH Payroll Department
Andy Bowman
Katie Feick
Pauline Jacobs
Jennifer Kulhwein
Lisa Masters
Cindy McCracken
Marcia McKeen
Patty McLoughlin
Steve and Judi McLoughlin
Roberta Moore
Jamie Nichols
Connie Nightwine
David and Kim Parker
Marti Powers
Jan Rond
Ingrid Silvian
Jessica Snider
Laura Theilbar
Sharon Todd

Leading up to the holidays and throughout the month of December, the following groups and individuals helped with the shopping, sorting of gift items and gift wrapping of 380 gift packages.

ADAMH CFAC	Karen Fahy	Heidi Mallory
Millennium Pilot Club	Patrick Fahy	Logan McGinty
Home Depot	Katie Feick	Patti Mettle
Maggie Beggs	Kristen Foor	Kim Parker
Amy Bradshaw	Mandy Gillespie	Louise Reed
Ava Briggs	Kristen Herrmann	Ann Seren
Connie Briggs	Vivian Hodges	Sean Stumbo
Roshawnda Briggs	Lucetta Holbert	Holly Swanagin
Bill Cline	Cathy Llaneza	Lois VanFossen
Michel Coconis	Vincent Llaneza	

Community Support Network Has Moved

After 13 years at the corner of Sullivant and Wilson roads on the west end, CSN has moved closer to TVBH onto the grounds of CDC at 1810 Sullivant Avenue. We are sharing a DODD Central Office building with renovations to accommodate our business needs. CSN staff have become enlightened with many more windows and calmed by the beautiful, park-like surroundings. You'll find us at the north end of the building where we provide and deploy services.



CSN staff during open house reception. Seated, left to right: **Joy McFadden**, RN; Nursing Supervisor, **Gina Price**, RN; **Ed Desmond**, CSN Executive Director; **Renata Sweigard**, RN. Standing, left to right: **Adam Negley**, Director of Patient Services; **Justin Stevens**, Community Adjustment Trainer 1; **Zachary Frost**, Business Administrator 1; **Veronica Lofton**, TVBH CEO; **Mary Beth Sparks**, LISW, Forensic Program Director; **James Wasserman**, MD, Psychiatrist; **Abdi Warsame**, ACT Peer Supporter; **Patricia Boyd**, Administrative Professional II; and **Scott Brown**, Therapeutic Program Worker.

Funded by the Robert Wood Johnson Grant, CSN began in May 1990 with just the Forensic Community Treatment Team but quickly added the Extended Care Team (now ACT) in October of that year. The following year the Home Based Team started with staff just for third shift who handled late night client crises. At one point, Home Based Support Service was housed at Netcare for

all the community teams to access their crisis services. Since CSN began as a State Operated Service (SOS) we have moved four times: from a school to a warehouse to a pediatric/lab office to another medical office and now to our current spot, and we are very happy to be where we are now!

As the de facto outpatient department of Twin Valley Behavioral Healthcare, CSN now provides Behavioral Health services that include: counseling, group therapy, pharma-

logical management, case management and diagnostic assessment, along with two Franklin ADAMH funded services: ACT and Home Based Recovery service. We provide over 36,000 billable services per year. Our 32 staff are made up of ten different disciplines working together on three teams.

— Edwin Desmond, CSN Director