



Promoting wellness and recovery

John R. Kasich, Governor • Tracy J. Plouck, Director • 30 E. Broad St. • Columbus, OH 43215 • (614) 466-2596 • mha.ohio.gov

Date: October 7, 2015
To: Pre-Admission Screen & Resident Review (PASRR) Stakeholders
Topic: **UPDATE:** PASRR-SMI New Fax & Phone Number

Dear Stakeholders,

In August of this year, the state contracted with KEPRO, Inc. for the completion of PASRR-SMI assessments. We at the Ohio Department of Mental Health and Addiction Services (OhioMHAS) acknowledge the impact that the transition has had, especially on those individuals who were eligible for the expedited determination process. As a result, we thank you for your patience as we worked collaboratively with KEPRO to identify the issues, and develop a plan of correction.

This communication is to inform you of a phased implementation of a new comprehensive data management system capable of supporting how PASRR-SMI is implemented in Ohio. The first phase will introduce a means through which OhioMHAS can effectively track and process all PASRR-SMI applications. The subsequent phases of the data management system will focus on the collaborative work between OhioMHAS and sister state agencies, migrating historical data, and implementing quality management initiatives.

The new system will ensure the state can meet, and in many instances, beat the national standard for turnaround times, which is currently 7 to 9 business days (approximately 14 calendar days). It will also ensure that we are able to keep the commitment to the operators of psychiatric units licensed or operated by OhioMHAS to issue decisions within an average of 48 hours from the point of receiving an application.

It is necessary for us to establish a new toll-free number to which faxed applications can be submitted. This number and other pertinent information will be provided in the following list. However, we do want to encourage our stakeholders to consider completing and submitting applications for NF services electronically via the HENS 2.0 system, particularly for individuals located in a hospital setting.

Notes

- **The first phase of the new comprehensive data management system will be implemented on October 16, 2015**
- **Please continue to submit applications to the current toll-free fax number 1-844-610-6736 until October 15, 2015**
- **As of October 16, 2015 all faxed applications are to be submitted to **1-844-285-9764****
- **All inquiries for status checks and technical assistance should be made to **1-844-723-7816****

We appreciate your support as we work to ensure PASRR-SMI assessments are completed in a timely and accurate manner.

Sincerely,

Terry Watts, Chief
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