

2015 Pre-Admission Screen & Resident Review Level II Assessment Contract Change
Frequently Asked Questions

Q: Why was the contract for PASRR-SMI (Level II) assessments changed?

A: State statutes require all state contracts to undergo periodic competitive rebidding. As a result, a Request for Proposal (RFP) was issued to identify a contractor to complete PASRR-SMI assessments.

Q: Who is the new contractor for completing Level II assessments?

A: The new contractor is APS Healthcare Quality Review.

Q: How do we reach the new contractor?

A: **Details to be provided.** Any questions should be addressed to PASRRchanges@mha.ohio.gov

Q: Should we discontinue faxing documentation to Ascend?

A: Yes. As of July 31, 2015 all PASRR applications and related documents must be submitted to APS Healthcare Quality Review. **Fax number and contact information to be provided.**

Q: What if we have questions or concerns? Who should we communicate with?

A: All correspondence related to the change should be directed to the e-mail address:
PASRRchanges@mha.ohio.gov

Q: Will the contract change alter the responsibility of the hospitals or nursing facilities (NF's) when submitting 3622's?

A: No. Your responsibility for completing 3622's will remain the same.

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Q: Will Level II assessment's still be completed by an assessor in the hospital, NF, or community?

A: Yes. Level II assessments will still occur the same way.

Q: Can we still submit 3622's through the automated HENS/PASRR system?

A: Yes, there will be no difference in the way you use the HENS/PASRR automated system.

Q: Will we still receive a determination after the Level II review is completed?

A: Yes. You will still receive a determination with appeal rights.

Q: Will this cause a delay in the process?

A: No. OhioMHAS has worked diligently to prevent any disruptions or delays to turnaround times.

Q: Will the state still do expedited assessments?

A: Yes. The state will continue to expedite those applications received from individuals being discharged from psychiatric units licensed or operated by OhioMHAS.

Q: What if we have an issue with the way the new contractor completes the in-person assessment?

A: The vendor will provide contact information that will allow you to initiate a resolution process to address complaint(s). **To be updated.**