

## 5122-29-19 Consultation service.

(A) "Consultation service" means a formal and systematic information exchange between an agency and a person other than a client, which is directed towards the development and improvement of individualized service plans and/or techniques involved in the delivery of mental health services. Consultation service can also be delivered to a system (e.g., school or workplace) in order to ameliorate conditions that adversely affect mental health.

(B) Consultation services shall be provided according to priorities established to produce the greatest benefit in meeting the mental health needs of the community. Priority systems include schools, law enforcement agencies, jails, courts, human services, hospitals, emergency service providers, and other systems involved concurrently with persons served in the mental health system.

(C) Consultation may be focused on the clinical condition of a person served by another system or focused on the functioning and dynamics of another system. Consultation related to the clinical condition of a person served shall be provided by staff qualified according to paragraph (D) of this rule.

(1) The agency shall survey periodically other community systems to determine mental health consultation needs that may be desired by the systems, persons or families being served by those other systems.

(2) The agency shall maintain a record of all consultation services provided, including the name of the person or system to whom the service was provided, the nature of the consultation, and the outcome of the consultation.

(D) Consultation service shall be provided and supervised by staff who are qualified according to rule [5122-29-30](#) of the Administrative Code.

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