

5122-26-18 Client rights and abuse.

(A) Each agency shall develop a policy on the rights of persons receiving services and a grievance policy for those persons according to relevant federal, state, and local statutes and rule 5122:2-1-02 of the Administrative Code.

(B) Each agency shall develop policies and procedures regarding staff neglect and abuse of persons served including, but not limited to, the following requirements:

(1) Each allegation of neglect and/or abuse by agency staff of a person served, regardless of the source, shall be investigated. The written results of an investigation into an allegation of neglect and/or abuse of persons served shall be reviewed by the executive director of the agency. The agency shall keep documentation of the findings of the investigation and of actions taken as a result of the investigation.

(2) The agency shall report any allegation of staff neglect or abuse to the community mental health board within twenty-four hours of the event occurring and shall communicate the results of the investigation to the community mental health board.

(3) In situations that involve child abuse or adult abuse, any notification required by law shall be made to the appropriate authorities.

(C) Each agency shall have written policies and procedures that are consistent with state law and with the Ohio department of health's and the department's guidelines regarding rights of persons served, such as persons with human immunodeficiency virus ("HIV").

Replaces: 5122:3-7-13

R.C. 119.032 review dates: 03/12/2003 and 03/12/2008

Promulgated Under: 119.03

Statutory Authority: 5119.01(H), 5119.22, 5119.61(A), 5119.611(C)

Rule Amplifies: 5119.01(H), 5119.22, 5119.61(A), 5119.611(C)

Prior Effective Dates: 5/10/79, 1/1/91