

“The true beauty of this position is that we have an individual free from the constraints and demands of billing and productivity, free from the rigid limitations of more traditional services, who can not only guide those with mental health or substance abuse issues around the gaps in the system that people often fall into, but also has the ability to address the reasons those gaps are there in the first place and work across multiple systems of care, with multiple providers, and in multiple venues to close them for good. In this sense the Community Navigator is not just an advocate for the clients he or she serves, but for communities, organizations, families, and all who may in the future be touched by mental illness or substance abuse issues.”