



## **MITS Claim Denials for Youth with “the service exceeds the benefit limit” reason**

Over the past month, staff of the Ohio Department of Medicaid and the Ohio Department of Mental Health and Addiction Services has heard from behavioral health providers about Medicaid claim denials that appear to be incorrect. In particular, providers reported claim denials for services to youth with the denial reason code reading “the service exceeds the benefit limit.”

Since there are no benefit limits for behavioral health Medicaid services to youth (except CPST), these claims were denied incorrectly by MITS. Ohio Medicaid staff recognized this as a system defect and worked with our MITS vendor, Hewlett-Packard, to develop a correction. A system correction was developed and tested. The correction was put into MITS on November 13<sup>th</sup>.

If you have not already done so, providers should resubmit the claims previously denied for “the service exceeds the benefit limit” erroneously applied to youth. No other changes should be needed on these claims unless there were other reason codes on the EOB that need to be corrected.

If providers experience any further difficulties we ask that they report them to the Medicaid provider call center, 800-686-1516.