



MITS Closed for Maintenance 6:00 p.m. 10/10/2014 through 6:00 a.m. 10/14/2014

Ohio's Medicaid Information Technology System (MITS) will undergo a major upgrade over Columbus Day weekend 2014.

The upgrade will require a complete system shutdown from 6:00 p.m. on Friday October 10th until 6:00 a.m. on Tuesday October 14th. This means that there will be no access to the MITS portal to check Medicaid eligibility, submit claims or enter prior authorization requests during that time.

Behavioral health providers should submit claims ASAP and definitely prior to Friday October 10th to avoid any delay in the payment cycle.

Please direct questions to the Medicaid provider call center at 800-686-1516.