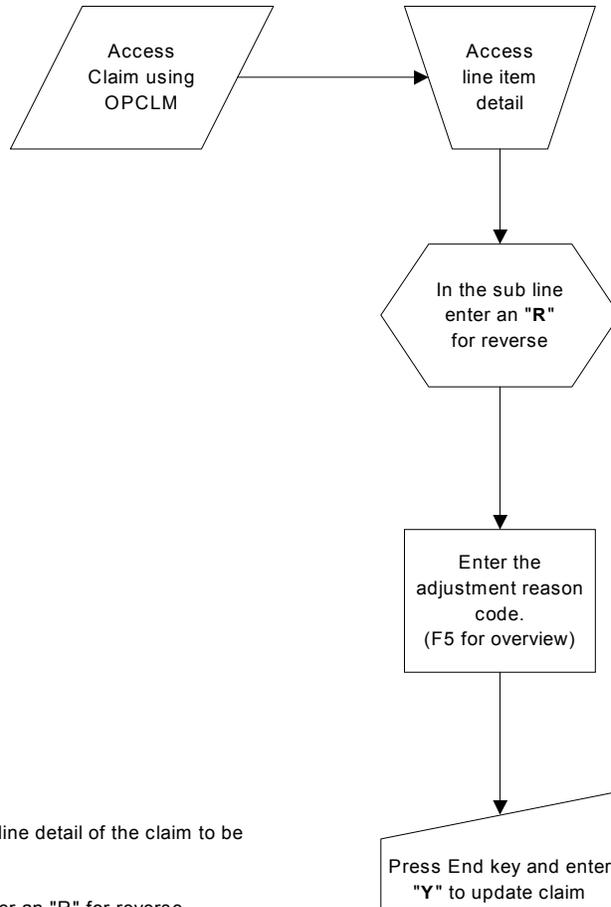


## Reversing a Claim



1. Access the claim line detail of the claim to be reversed.
2. In the sub line enter an "R" for reverse.
3. Enter the "adjustment reason" code
4. Press the End key
5. Enter "Y" to update the claim