



Cultural and Linguistic Milestones in Ohio

1984-1989

- Established the ODMH Minority Concerns Committee (MCC)
- Began work to look at mental health service utilization of minority populations in Ohio
- Began work with NAMI Ohio to assist the organization with the recruitment of minority consumer and family support groups
- Published the “Report of the Minority Concerns Committee” reporting the findings and providing recommendations regarding the review of service utilization of minority populations in Ohio
- Provided cultural competence language for inclusion in the Mental Health Act of 1988
- Held first Annual Cultural Diversity Mental Health Conference
- Began to ensure that minority mental health service utilization and cultural specific programming information was included in the board community plan reports to ODMH
- Worked with the Minority Concerns Committee to develop cultural competence language for inclusion into the ODMH Community Certification Standards and Survey Criteria
- Began implementation of recommendations of the Minority Concerns Committee Report (i.e.; ethnic demographic data collection and review; minority inclusion on planning and policy development, committees, and taskforces; funding of cultural diversity training to mental health service providers, planners, and administrators)

1990-1994

- Funded the Multi-Ethnic Mental Health Consortium (which is now known as the Multi-Ethnic Behavioral Health Consortium), a statewide organization that developed, operated, and maintained the resource and training center
- Published “Use of Public Mental Health Services by Minorities in Ohio”, an update of the 1988 “Report of the Minority Concerns Committee”
- Established the ODMH Diversity Action Team (DAT) to ensure that diversity issues would be incorporated and addressed throughout the department and the mental health system in Ohio
- Began to solicit research proposals applicable to cultural, racial, and ethnically diverse populations
- Developed and disseminated the ODMH Cultural Diversity Position Paper
- Began a competitive funding process to culturally competent mental health programs for adults and children in local systems. Awarded twelve program and network development grants
- Conducted research on the application of a Culturological Assessment Tool at two state behavioral healthcare organizations
- Participated in and published the results of one of three annual policy discussions between professional and provider staff representing minority constituent groups, and administrative and policy development staff of community boards and agencies

1995-1999

- Included cultural competency language and skill building in the Ohio Case Management Curriculum
- Published “Sharing of Minds”, a helpful guide to recruit culturally diverse parents and professionals to policy and decision making committees and special focus groups
- Published, in conjunction with the Minority Concerns Committee and Diversity Action Team, the “Accomplishments Toward the Development of a Culturally Competent Mental Health System: 1988-1994”
- Published the “Final Progress Report of the Ohio Department of Mental Health Culturally Competent Programs Funded FYS 94-95”
- Co-published with the Multi-Ethnic Behavioral Health Consortium, “Cultural Competence in Mental Health: A Study of Nine Mental Health Programs in Ohio”
- Contributed to the development of “Cultural Competence Standards in Managed Mental Health Care for Four Underserved/Underrepresented Racial/Ethnic Groups”, published in 1997 by the Center for Mental Health Services, Substance Abuse and Mental Health Services Administration
- Co-Sponsored the first Bi-Annual Cultural Diversity Institute
- Funded 13 cultural competency children and adults mental health programs, including programs for Appalachian and Amish populations
- Published the “Diversity Action Team (DAT) Status Report, Fiscal Years 1994-97”

2000-2004

- Conducted a cost benefit analysis of funded cultural competency programs
- Developed and launched the Consolidated Cultural Assessment Tool (C-CAT)
- Funded Multiethnic Advocates for Cultural Competency (MACC) to provide statewide advocacy support services
- Funded Communication Services for the Deaf (CSD of Ohio) to provide statewide advocacy support services to individuals who are deaf or hard of hearing

2005 - 2009

- Tova’s N.E.S.T curriculum is developed to educate African American Churches about mental health
- Hired a cultural and linguistic competence manager for the ODMH’s central office
- Cultural Family Community (CFC) Product Line developed by ODMHs’ Division of Integrated Behavioral Healthcare Systems (IBHS)
- Funded the MACC “Learning Your Need” Assessment to identify specific gaps and barriers impacting various race, ethnic, and cultural populations’ access to behavioral health treatment and recovery support services
- MACC lecture series, conference, and annual meeting are held
- Federal Transformation State Incentive Grant is implemented with cultural competence as a content area
- Implemented Cultural Social Interaction (CSI) Study Circles dedicated to promoting diversity and racial equity at ODMH
- Funded the implementation of the MACC Somali Rapid Response Systems Service Coordination Team

2010-2014

- Funded the development and adoption of a State of Ohio Cultural Competence definition
- Developed guidelines for the provision of culturally competent patient-centered care in regional psychiatric hospitals
- Developed interpreter and translation guidelines for the ODMH's central office
- Funded the MACC "Learning Your Needs" Veteran and Family Members Needs Assessment
- Developed the Minority Community Recruitment Initiative (MCRI) to identify strategies for improving African American consumer and family member engagement in the mental health system
- Published "Use of Public Mental Health Services in Ohio by Vulnerable and at Risk Populations: Implications for Research"
- Published Cultural Competence Reviews: SFY 2010-2011 Community Plans
- Convened the Disparities and Cultural Competency (DACC) Advisory Committee for the elimination of behavioral health disparities and to move towards behavioral health equity
- Launched the Disparities and Cultural Competency (DACC) Advisory Committee Learning Series which provides best and promising practices as it relates to engagement, retention, and outcomes supporting various race, ethnic, and cultural populations in Ohio